

Press Note

Citizen Contact Centre (CCC)

Directorate of IT (DIT), Government of Maharashtra has established Citizen Contact Centre (CCC) for providing non-emergency, informational, grievance and transactional services for all Government departments to citizens. It will facilitate timely access to Information/Government services to citizens and act as a single point of access of Government services to citizens

The CCC has been established for providing information pertaining to Departments/offices of Government of Maharashtra.

The number for Citizen Contact Centre is **022 40293000**. At present the initiative is launch to provide information related to “AADHAAR”. But in future Government of Maharashtra plans to include non-emergency informational, grievance and transactional services of various other departments.